

*S A O P Ć E N J E*  
*P R I O P Ć E N J E*  
*F I R S T R E L E A S E*



GODINA / YEAR XIII

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**POŠTANSKE I KURIRSKE USLUGE, I tromjesečje 2020.**  
*POSTAL AND COURIER SERVICES, 1<sup>st</sup> quarter 2020*

**Obim poštanskih usluga** kod pismonosnih pošiljki u periodu I-III 2020. godine u odnosu na isti period 2019. godine manji je za 6,0%.

*The volume of the postal services at letters mail in period January – March 2020 decreased by 6.0% in relation to same period of 2019.*

**Broj paketa** u periodu I-III 2020. godine u odnosu na isti period 2019. godine manji je za 22,6%.

*Number of parcels in period January – March 2020 decreased by 22.6% in relation to same period of 2019.*

**Broj kurirskih usluga** u periodu I-III 2020. godine u odnosu na isti period 2019. godine veći je za 34,2%.

*Number of courier services in period January – March 2020 increased by 34.2% in relation to same period of 2019.*

**POŠTANSKE I KURIRSKE USLUGE**  
*POSTAL AND COURRIER SERVICES*

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	<b>I tromjesečje</b> <i>1<sup>st</sup> quarter</i> <b>2020.</b>	<b>Index</b> <u>I - III 2020.</u> <b>X - XII 2019.</b>	<b>Index</b> <u>I - III 2020.</u> <b>I - III 2019.</b>
<b>Pismonosne pošiljke, broj</b> <i>Number of letters delivered</i>	13.085	101,9	94,0
<b>Paketske pošiljke, broj</b> <i>Number of parcels</i>	48	88,9	77,4
<b>Kurirske pošiljke, broj</b> <i>Courier shipments</i>	502	93,5	134,2
<b>Platni promet</b> <i>Payment operations</i>	4.116	99,9	99,0

**Napomena: prethodni podaci**  
*Note: Preliminary data*

## METODOLOŠKA OBJAŠNJENJA

### Izvori i metode prikupljanja podataka

Podaci o poštanskim i kurirskim uslugama dobiveni su iz istraživanja: Tromjesečni izvještaj o poštanskim i kurirskim uslugama (obrazac SA-POŠ/T).

### Jedinice posmatranja

Jedinice posmatranja/promatranja u poštanskom saobraćaju su poslovni subjekti registrirani prema KD BiH 2010 (NACE Rev. 2): u području H, u razredima 53.10 – Djelatnost pružanja univerzalnih poštanskih usluga i 53.20 – Djelatnost pružanja ostalih poštanskih i kurirskih usluga..

### Definicije

Pismonosne, paketne i kurirske pošiljke obuhvaćaju broj pismonosnih pošiljaka prispjelih u unutrašnjem prometu i prispjelih i otpremljenih u međunarodnom prometu.

Pismonosna pošiljka jest vrsta pošiljke u poštanskom prometu u koju ubrajamo obična pisma, dopisnice, tiskovine, preporučene pismonosne pošiljke i pisma s označenom vrijednošću.

Kurirska usluga jest posebna poštanska usluga koja korisnicima omogućuje najbrži prijenos pismonosnih i paketnih pošiljaka.

## NOTES OF METHODOLOGY

### Source and methods of data collection

Data on postal and courier services are collected by using the reporting method through the Quarterly Report on Postal Traffic (SA-POŠ/T) .

### Reporting units

Reporting units in postal services relate to the activities of legal entities in Section H of CA BiH 2010 (NACE Rev. 2), in classes 53.10 - Postal activities under universal service obligation and 53.20 - Other postal and courier activities.

### Definitions

Letter, parcel and courier services include the number of letters arrived in domestic traffic, as well as those arrived and sent in international traffic.

Postal letter is a type of item in the postal traffic, which includes letters, postcards, blanks, registered mail and insured letters.

Courier service is a special postal service providing to users the fastest transfer of letters and parcels.

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